



# LegalShield Ride Share and Delivery Supplement Associate FAQ

**Q: As an associate can I sign up for the Ride Share Supplement myself and get premium credit?**

A: Yes, as an associate you can add on the Ride Share Supplement and get premium if you have been a member for six months or more.

**Q: How will I be paid commissions for selling a Ride Share and Delivery Supplement?**

A: Commission plans for the Ride Share Supplement are located on LSEngage/Compensation plans.

**Q: Will I receive Premium Dollars for selling a Ride Share and Delivery Supplement?**

A: Yes, any premium written goes toward your PC points.

**Q: Will PC points be removed if I sold a Ride Share and Delivery Supplement, but the member cancels?**

A: No, we do not remove PC points.

**Q: Does a member have to have the most current legal plan in order to add the Ride Share and Delivery Supplement?**

A: No, but the Legal Plan must be a plan that was added after 2014.

**Q: Is the Ride Share and Delivery Supplement available in Spanish?**

A: Yes, along with supporting marketing material provided in Spanish.

**Q: Where can I find resources about the Ride Share and Delivery Supplement?**

A: Resources for the Ride Share and Delivery Supplement can be found on LSEngage.

**Q: Is the Ride Share and Delivery Supplement available in Canada?**

A: No, it is not currently.

**Q: Is the Ride Share and Delivery Supplement available in every state in the U.S.?**

A: No, the Ride Share and Delivery Supplement is currently not available in MA, NV and NY.

**Q: What type of vehicle qualifies for this supplement?**

A: Only vehicles owned by the Member weighing 19,500 pounds or less with no more than 2 axles and 6 tires will qualify. Examples of qualifying vehicles include pick-up trucks, vans, sedans, taxis, step vans, small courier vans, metro vans, SUVs, motorcycles and delivery vans.

**Q: What type of vehicles DO NOT qualify for coverage?**

A: Any vehicle weighing more than 19,500, with more than 2 axles and 6 tires, does **not qualify** as a Ride Share and Delivery Vehicle. Examples of non-qualifying vehicles are a single unit truck (30'), moving van, beverage truck, home heating oil truck, armored car, minibus, tow truck, flat bed, tractor/trailer (40' & 50'), moving truck, dump truck, transit bus, freight truck, concrete truck, gravel truck, articulated bus, and a greyhound bus. Bicycles are also not covered.

**Q: Who should I market the Ride Share and Delivery Supplement to?**

A: Anyone who uses an automobile, pick-up truck, or van solely owned and operated by themselves, and used for transporting or delivering of people, items, or products for income-producing activities that are legal. Examples include Uber and Lyft Drivers as well as pizza and food deliveries.

**Q: If the member is no longer providing a ride share or delivery service, should they cancel the service?**

A: This is a decision the member will need to make and some questions to help with the decision process should include:

- "Will you or your spouse be providing a delivery or ride share service in the near future?"
- "Are you concerned about an audit and you had to attach a schedule C or E to your return?"

If the answer is yes to either or both questions, then keeping the supplement would provide peace of mind and the continued coverage.

If the answer is no to BOTH questions, then downgrading to the legal plan only can be done. The member will need to email Member Service or call them with the request.

**Q: If a prospect works for a ride share company and his/her spouse works for a trucking company and drives a 4-axle vehicle, will this supplement cover both of their traffic tickets?**

A: No, this supplement will not provide coverage for a spouse who works for a trucking company because the trucks are more than two axels. In this situation a supplement and a CDLP Plan for his/her spouse would need to be offered to provide the proper protection.

**Q: Doesn't the legal plan already include traffic benefits, so why would anyone need this supplement?**

A: Yes, the legal plan provides traffic benefits, but the legal plan does not provide coverage for commercial or income producing purposes.

**Q: Can the provider law firm distinguish personal traffic violations that the Legal Plan covers and Ride Share Traffic violations?**

A: The Ride Share Supplement covers the member for all Ride Share and Delivery moving violations in the court of original jurisdiction (often called trial court). These violations must have happened while engaged in Ride Share and Delivery activities.

- If a member's violation resulted in a misdemeanor or a felony, they may choose to utilize the 25% Discount.
- Defense of the member for any accident they were involved in during a Ride Share and Delivery activity that resulted in any criminal charge for manslaughter, involuntary manslaughter, negligent homicide, or vehicular homicide in trial court.
- If a member's Ride Share and Delivery Vehicle is damaged, their Provider Law Firm will provide them with up to 2.5 hours of their time for consultation, research, and document review relating to the recovery of the damages the vehicle received as long as the claim is less than or equal to \$5,000.00. Please note that the attorney can advise members concerning any lawsuit as part of this plan but filing the lawsuit and taking it to court is only available under the 25% Discount.
- Members must submit their traffic citations to your Provider Law Firm within five days of receipt of the citation in order to give the Provider Law Firm time to prepare to represent them in court if needed.

**Q: Can the supplement be offered to a group?**

A: Yes, the price is \$12.95 and must be an approved supplement by the group to be offered as payroll deduction.

**Q: Can the supplement be added to a Law Officer Legal Plan or Teachers Legal Plan?**

A: No.

**Q: Can the supplement be added to a CDLP or Small Business Plan?**

A: No.

**Q: If a member receives a ticket in another state will they still receive benefits?**

A: Yes, we provide coverage for "out-of-state" or interstate traffic tickets.

**Q: Can members with the Home Business Supplement still get questions answered pertaining to a ride share business?**

A: Yes, but they won't receive any of the additional traffic benefits offered as part of the Ride Share and Delivery Supplement. They must add the Ride Share Supplement in advance to get traffic assistance on income-producing activities with a personal vehicle.

**Q: Can members with the Ride Share and Delivery Supplement receive consultation for other income producing activities?**

A: No. The services are only offered for income-producing activities associated with the use of a personal vehicle. For example, a ride share driver who is also a notary would not receive coverage for questions or issues on their work as a notary under the Ride Share and Delivery Supplement.

**Q: What kind of income-producing services are covered?**

A: The Ride Share and Delivery Supplement is for people who directly use their vehicle to generate income, not those who incidentally use a vehicle for income activities or for transportation to/from their job.

**Potential users include:**

- Seasonal Amazon or UPS driver
- Seasonal driver for a flower shop
- A pharmacy driver/delivery person
- A driver for a home health nurse
- A taxi driver
- A courier delivering documents from law firms to courts
- A process server
- A pharmacy/lab driver who picks up specimens to take to the lab

**The supplement would not cover:**

- Driving to the office each day
- A notary who is paid to be a professional notary
- A doctor making house calls

This is a general overview of the Ride Share and Delivery Supplement (“Supplement”) available from LegalShield for illustration purposes only. The Supplement is not available in all states and does not cover all vehicles or income producing activities. See a Supplement for specific state of residence for complete terms, coverage, amounts and conditions. LegalShield provides access to legal services offered by a network of provider law firms to LegalShield members through membership-based participation. Neither LegalShield nor its officers, employees or sales associates directly or indirectly provide legal services, representation, or advice.